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and County Jails. These work in addition to the pre-paid account with the facilities 'mandated' phone provider. Using one of our Direct Local Lines will allow you to pay local collect call rates instead of the outrageous long distance call rates.

To use our services, simply follow these easy steps

1. Setup an account with ConsCallHome and get a local number to the jail where your inmate is located.
2. Contact the jail phone provider and setup a pre-paid account with them for the number you received from ConsCallHome.
3. Pass the new ConsCallHome number to your inmate and they can now call you without paying ultra high long distance charges!

Our Local, City, State Guarantee

We are convinced that our services are the way for you to stay in contact with your loved ones. If you subscribe to a ConsCallHome county and local facility calling plan, we will give you a 7 day (from the time the number is issued) guarantee on your calling plan so that you can see the cost savings yourself. If for ANY reason you don't wish to keep the account, simply cancel it. We will refund your bank card all monthly costs and deposits on the account. We do reserve the right to withhold the setup fee and a per minute usage fee for minutes used that is based on your calling plan per minute charge.

Show me the calling plans!!





Questions? 888-524-6151

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System Overview

Federal

You are here to save MONEY

Learning about how prisons and jails reduce the costs you have to pay.

We can directly save you an amount customized depending on your situation. **STRONGLY** advise you to read the one that helps you the most money. This fact, along with the others, will make you choose our solution.

The cost of the long distance call

When dealing with Federal, state or local prisons or jails, you have to pay high connection and per-minute charges for calls home. All facilities, either directly or through "mandated" phone companies, charge sky high fees for long-distance calls for their inmates. These places apparently don't care how much they charge for inmates to call home. They seem to be out to make the most money possible from people talking to their loved ones.

The power of the local call

Here at ConsCallHome.com, we provide you with a local phone number to the prison or jail where your loved one is incarcerated. This means that the cost you or your inmate must pay for a call home is the lowest possible.

ConsCallHome Common Questions

Q: Is your service allowed to be used at a Federal prison?

A: Yes it is. We do not change any of the procedures used to ensure a "safe" call with the BOP. We provide a local phone number outside the prison, but still local to it. When a Federal inmate uses this number, they still go through the prison phone system and they still must put the number on their approved call list. The difference is that future calls will use this new number. This is how they stay within the rules, but change their costs from 23¢ a minute to only 6¢ per minute.

Close Window

Questions

ConsCallHome
Why?

a local
number to the

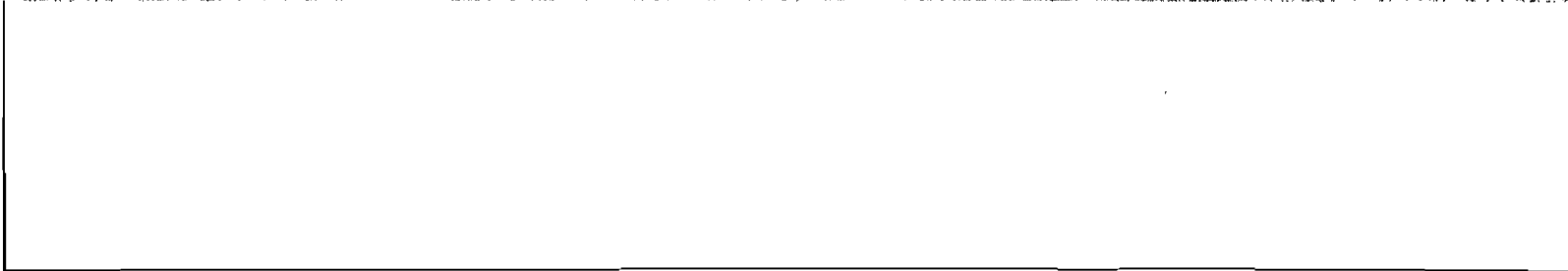
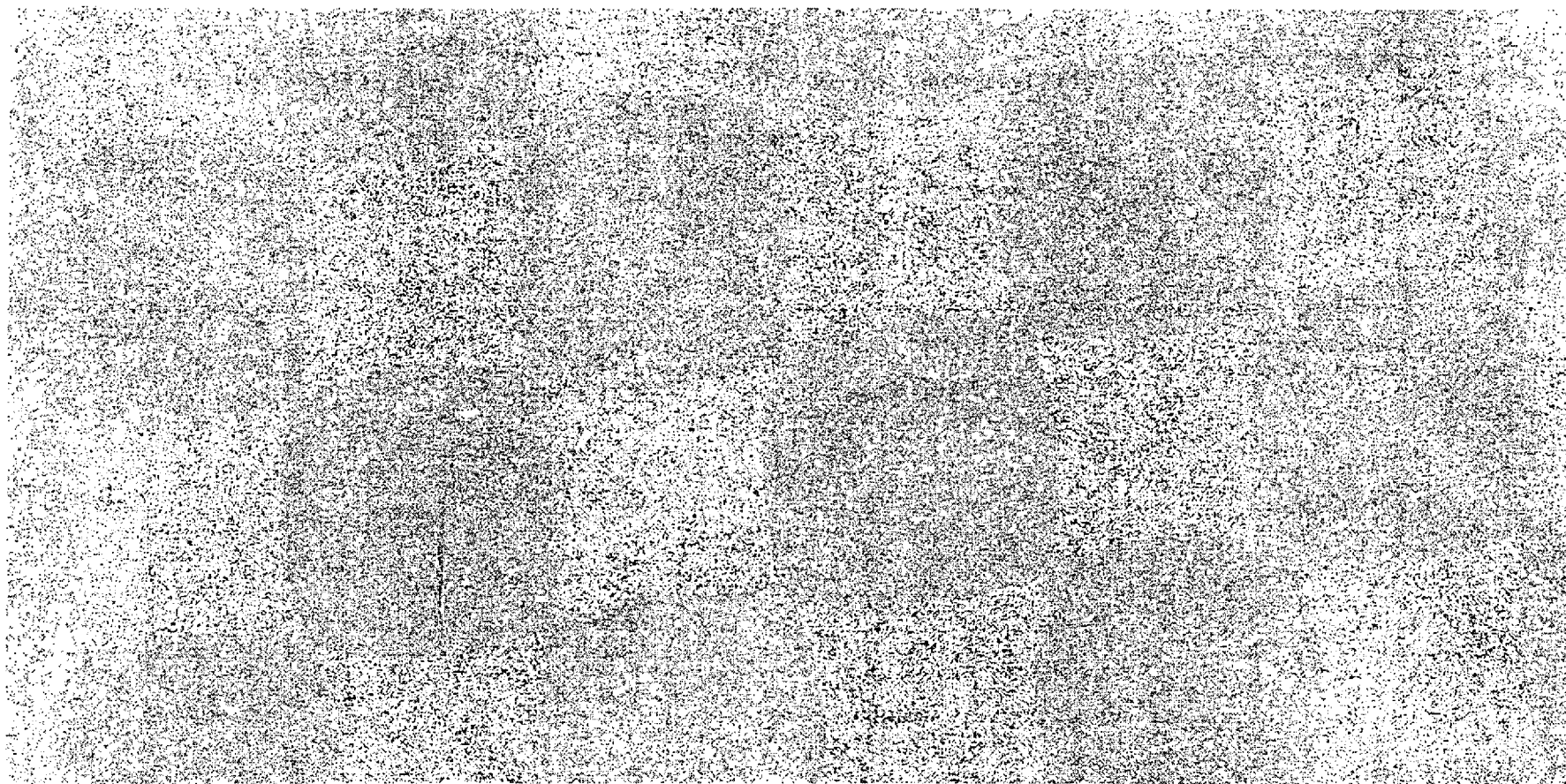
is allowed to
be used at federal

ConsCallHome work
ons?

ConsCallHome work
with city and county jails?

www.ConsCallHome.com







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System Overview

You are here to save MONEY

Learning about how prisons and jails can reduce the costs you have to pay for long distance calls.

We can directly save you an average of 50% on long distance calls. We STRONGLY advise you to read the one that helps you the most money. This fact, along with the fact that we will make you choose our solution.

The cost of the long distance call

When dealing with Federal, state or local prisons and jails, you have to pay high connection and per-minute charges for calls home. All facilities, either directly or along with "mandated" phone companies, charge sky high fees for long-distance calls for their inmates. These places apparently don't care how much they charge for inmates to call home. They seem to be out to make the most money possible from people talking to their loved ones.

The power of the local call

Here at ConsCallHome.com, we provide you with a local phone number to the prison or jail where your loved one is incarcerated. This means that the cost you or your inmate must pay for a call home is the lowest possible.

ConsCallHome Common Questions

Q: Does ConsCallHome work with state prisons?

A: Yes it does. It was designed to work with any phone system which will give a price break for local versus long distance calls. If the prison requires collect calls it will be necessary to setup a pre-paid account with the prison phone provider, but we have found that in most cases you will still receive a large discount from those providers because now your inmate is using a local phone number to call you!

Close Window

Questions

Does ConsCallHome work with state prisons?

Does ConsCallHome work with local jails?

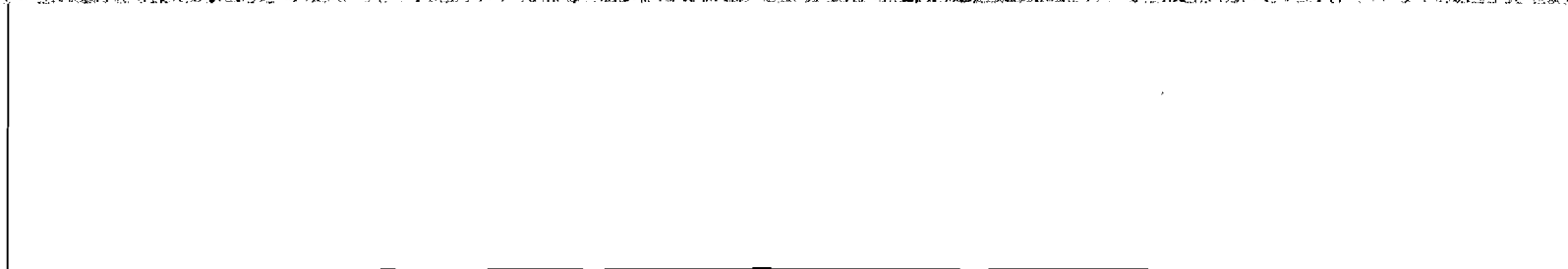
Does ConsCallHome work with federal prisons?

Does ConsCallHome work with city and county jails?

Does ConsCallHome work with city and county jails?

www.ConsCallHome.com







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System Overview

Fe

You are here to save MO

Learning about how prisons and jails can reduce the costs you have to pay

We can directly save you an amount customized depending on your situation. **STRONGLY** advise you to read the one that helps you the most money. This fact, along with our service, will make you choose our solution.

The cost of the long distance

When dealing with Federal, state, or local jails, you have to pay high connection and per-minute charges for calls home. All facilities, either directly or along with "mandated" phone companies, charge sky high fees for long-distance calls for their inmates. These places apparently don't care how much they charge for inmates to call home. They seem to be out to make the most money possible from people talking to their loved ones.

The power of the local call

Here at ConsCallHome.com, we provide you with a local phone number to the prison or jail where your loved one is incarcerated. This means that the cost you or your inmate must pay for a call home is the lowest possible

ConsCallHome Common Questions

Q: Does ConsCallHome work with city and county jails?

A: Yes it can. Our service works by providing a local phone number to the jail. If you are already a local call to the jail, then it is doubtful that we will be able to save you any on your calls. We have discovered that if you are more than 15-20 miles away from the jail, a local phone number can help, and we will save you money on your calls!

Close Window

Questions

ConsCallHome
Why?

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make federal

ConsCallHome work
with city and county jails?

ConsCallHome work
with city and county jails?

www.ConsCallHome.com



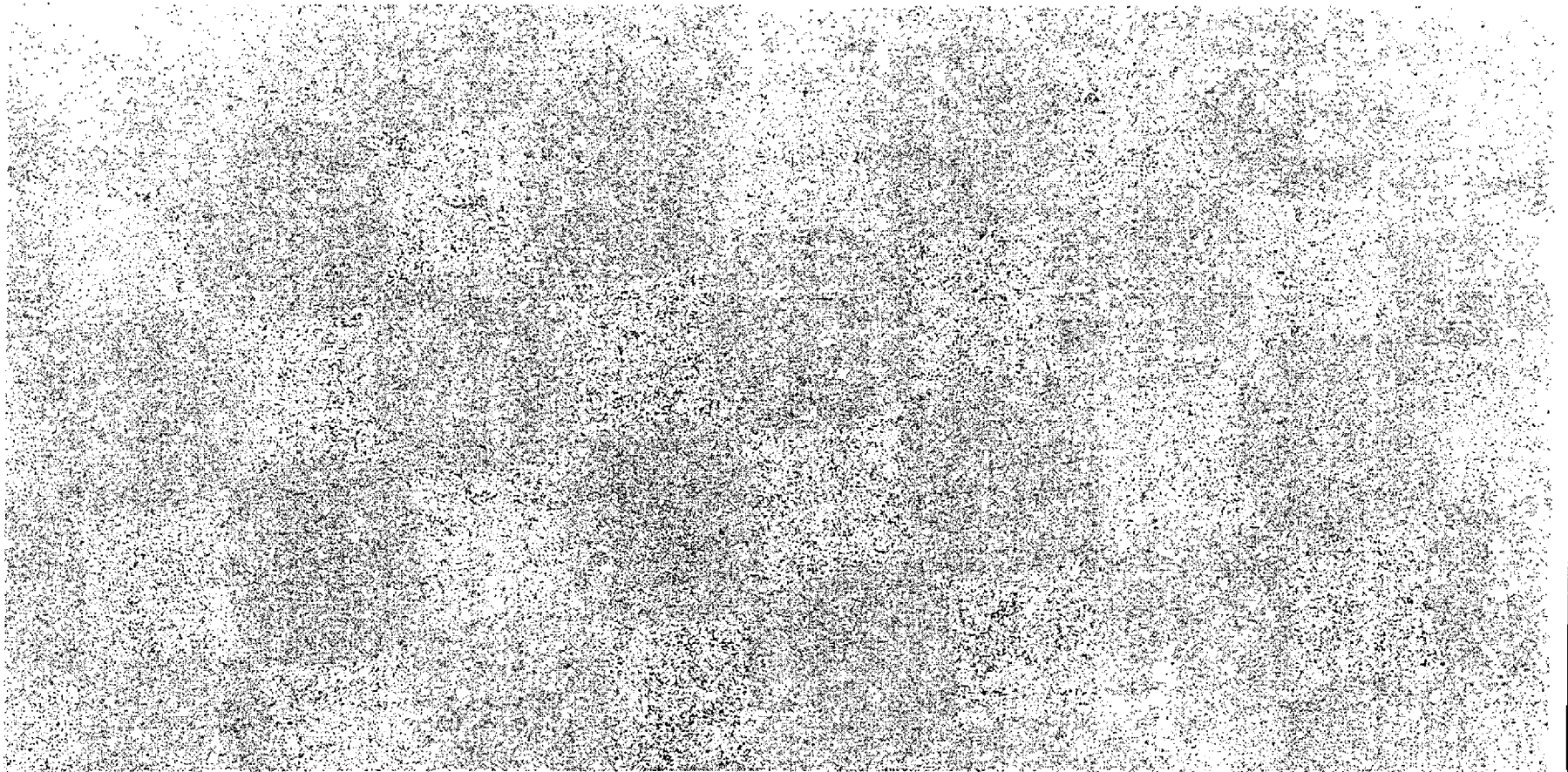


EXHIBIT 17



Questions? 888-524-6151

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Design your calling plan package...

Inmate location?

- ☐ **In a Federal Bureau of Prisons Facility (BOP)**
Select this if your inmate is located in one of the Federal Bureau of Prisons run facilities.
- ☐ **In a Local, County, or State Run Prison or Jail**
If your inmate is located at a Non-Federal prison, this one is for you! This includes all state, county, and local jails and prisons

What phone number do we send the call to?

- ☐ **One in the US or US Territories**
All 50 States, Puerto Rico, and US Virgin Islands
- ☐ **One to an international phone number**
All other countries including, Mexico, Columbia, Jamaica, and any other non-US based phone.

[Continue >>](#)

Common Questions

How does ConsCallHome save me money?

Can I place my order over the phone?

Is your service allowed to be used at a Federal prison?

Does ConsCallHome work with state prisons?

Does ConsCallHome work with city and county jails?

What do you mean by "destination"?



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EXHIBIT 18



OFFICE OF THE SHERIFF MONTEREY COUNTY, CALIFORNIA

July 20, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

As you know, we have discovered what we believe to be illegal calling practices in our jail. Inmates are dialing false local telephone numbers, and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

As I am sure you know, our county expects our inmate telephones to be secure. For security purposes, it is extremely important that we have an accurate record of every telephone number that an inmate dials — the real number — as part of our ability to prevent and investigate illegal activity. Under the call-forwarding scheme mentioned above, we have no idea who the inmates are actually calling. This is a serious breach of security and a threat to the public safety of our local community and our facility and as such, creates an opportunity for victim and witness harassment as well as threats to public officials. It is also fraud.

As our inmate telephone service provider, we are requesting your assistance to minimize, or preferably eliminate this security concern to the best of your ability. We recognize that your company did not create this call-forwarding scheme however we do respectfully request your assistance to control it. My personnel will provide Evercom/Securus assistance in uncovering and addressing this activity.

Sincerely,



Mike Kanalakias
Sheriff-Coroner

EXHIBIT 19



Porter County Sheriff's Department

David E. Lain
Sheriff

Doug Snider
Chief Deputy

July 17, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

As you know, we have discovered what we believe to be illegal calling practices in our jail. Inmates are dialing false local telephone numbers, and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

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Sincerely,

A handwritten signature in black ink, appearing to read "David E. Lain".

Sheriff David Lain
Porter County



THE COMMONWEALTH OF MASSACHUSETTS

OFFICE OF THE

BRISTOL COUNTY SHERIFF

THOMAS M. HODGSON
SHERIFF

405 FAUNCE CORNER ROAD
NORTH DARTMOUTH, MA 02747

TEL. (508) 995-6400
FAX (508) 995-3326

July 21, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

As you know, we have discovered what we believe to be illegal calling practices in our jail. Inmates are dialing false local telephone numbers, and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

As I am sure you know, our county expects our inmate telephones to be secure. For security purposes, it is extremely important that we have an accurate record of every telephone number that an inmate dials — the real number — as part of our ability to prevent and investigate illegal activity. Under the call-forwarding scheme mentioned above, we have no idea who the inmates are actually calling. This is a serious breach of security and a threat to the public safety of our local community and our facility and as such, creates an opportunity for victim and witness harassment as well as threats to public officials. It is also fraud.

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Sincerely,


Wayne H. Genereux
ADS/ Information Systems

EXHIBIT 21



SHERIFF
MARK NICHOLS

**RANDOLPH COUNTY
SHERIFF'S OFFICE**

372 HIGHWAY JJ
HUNTSVILLE, MO 65259
PHONE: 660-277-5095 FAX: 660-277-5094



CHIEF DEPUTY
NEVIN TURNER

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

July 16, 2009

Dear Mr. Viola:

As you well know, Missouri facilities have become the target for what we believe to be illegal calling practices in our state. Inmates are dialing false local telephone numbers and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

As I am sure you know, our county expects our inmate telephones to be secure. For us to continue to provide a high level of security, not only for our staff, our facility, and more importantly - our community, it is extremely important that we have an accurate record of every telephone number that an inmate dials. Our ability to prevent and investigate illegal call activity from our facility is determined on our ability to acquire accurate "real number" call information. Under the call-forwarding scheme mentioned above, we have no idea who the inmates are actually calling. This is a serious breach of security and a threat to the public safety of our local community and our facility and as such, creates an opportunity for victim and witness harassment as well as threats to public officials. It is also fraud.

As our inmate telephone service provider, we are requesting your assistance to minimize, or preferably eliminate, this security concern to the best of your ability. We recognize that your company did not create this call-forwarding scheme however we do respectfully request your assistance to control it. My staff will provide Evercom/Securus any assistance necessary in uncovering and addressing this illegal and potentially threatening activity.

Sincerely,

Sheriff Mark Nichols
Randolph County Sheriff's Department
Huntsville, Missouri

EXHIBIT 22

Vernon County

Ron Peckman, Sheriff



Sheriff's Office

2040 East Hunter Street
Nevada, Missouri 64772
Phone (417) 448-5555 Fax (417) 448-2580

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

July 16, 2009

Dear Mr. Viola:

As you well know, Missouri facilities have become the target for what we believe to be illegal calling practices in our state. Inmates are dialing false local telephone numbers and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

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As our inmate telephone service provider, we are requesting your assistance to minimize, or preferably eliminate, this security concern to the best of your ability. We recognize that your company did not create this call-forwarding scheme however, we do respectfully request your assistance to control it. My staff will provide Evercom/Securus any assistance necessary in uncovering and addressing this illegal and potentially threatening activity.

Sincerely,

Ron Peckman, Sheriff
Vernon County Sheriff's Office
Nevada, Missouri

EXHIBIT 23



Jason Driver
Warden

Carroll County Prison

96 Horsley Mill Road
Carrollton, Georgia 30117
Phone (770) 830-5905
Fax (770) 830-5904

Vacant
Deputy Warden

July 17, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

As you know, we have discovered what we believe to be irregular calling practices in our facility. Inmates are dialing false local telephone numbers, and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

As I am sure you know, our county expects our inmate telephones to be secure. For security purposes, it is extremely important that we have an accurate record of every telephone number that an inmate dials — the real number — as part of our ability to prevent and investigate illegal activity. Under the call-forwarding scheme mentioned above, we have no idea who the inmates are actually calling. This is a serious breach of security and a threat to the public safety of our local community and our facility and as such, creates an opportunity for victim and witness harassment as well as threats to public officials.

As our inmate telephone service provider, we are requesting your assistance to minimize, or preferably eliminate this security concern to the best of your ability. We recognize that your company did not create this call-forwarding scheme however we do respectfully request your assistance to control it.

Sincerely,

Warden Jason Driver
Carroll County Prison

EXHIBIT 24